



Victoria House (4th Floor)  
Victoria Road Chelmsford  
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01245 707 449

info@moymaterials.co.uk  
www.moymaterials.com

**Job Title:** Graduate Field Technician

**Company:** Moy Materials Ltd.

**Reporting to:** Group Site Operations Manager

**Location:** Ireland

**Created:** 12/12/2023

**Role Purpose:**

The Graduate Field Technician will offer technical support to Moy's approved contractors and extended customer base including, but not limited to surveyors, architects, main contractors, local councils and clients.

This will include site visitation to assess pre-contract, during contract and post completion conditions. Technical support may be given in the form of verbal communication, written reports or training either on site or at a Moy training centre.

The Graduate Field Technician will work closely with the Technical Services Manager Ireland and directly report to the Group Site Operations Manager.

**Objectives:**

The Graduate Field technician will communicate with the Moy approved contractors and clients to ensure the waterproofing systems and components are being installed as per the specification and standards.

The role will involve communication and collaboration with the Technical Services Manager Ireland.

- Offer technical support to all contractors and clients.
- Assist the Technical Services Manager Ireland with surveys and core sampling.
- Ensure the projects are installed to the specification and correct standard required to receive a guarantee.

**Key Duties and Responsibilities:**

- Supporting the sales team with technical promotion of our complete range of products to Architects, Specifiers, Engineers, Building Surveyors and Roofing Contractors.
- Manage the upkeep of site reporting within the companies CRM system.
- Completing Roof Condition Surveys and regular in progress site inspections. Issuing full accurate reports to relevant contractors and Technical Services manager Ireland on time



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- Attend Prestart and progress meetings on major projects, initially with the Tech Manager then individually.
- Perform customer installation training, product launch demonstrations and general technical demonstrations at trade shows, initially with the Tech Manager then individually.
- As part of team, input and communication to review the sales and technical support activity as an asset to grow market share.
- Report weekly activity to the Group Site Operations Manager.
- Communicate with and arrange to meet contractors for joint site inspections.

You will be required to be flexible in this position and must be prepared to undertake such other work as may be assigned to you by the Company from time to time.

**Skills required:**

- Full Irish/ EU driving license.
- Good communication skills – confidence to communicate with contractors if required.
- Excellent time/diary management skills.
- Technically minded
- Eager to learn
- Must be able to read and understand specifications, windload calculations and conditions reports.
- Must be able to write reports, insert photography and use Word Document software.
- Must be able to use Apple based reporting systems.
- Must be able to communicate via email and telephone.

**Any other reasonable duties and responsibilities as maybe required.**

This job description will be subject to review and in light of developments and/or changing circumstances, may be altered to include other duties and responsibilities as may be directed by the Company to meet business needs.

**Moy Materials Ltd. is an equal opportunities employer.**

**Applications.**

Interested candidates should apply in the strictest confidence to [humanresources@MoyMaterials.com](mailto:humanresources@MoyMaterials.com) by Friday 26<sup>th</sup> January 2024.

